



Before you click

If a message, pop-up, or call makes you feel rushed, pause and use a safer path.

1

Pause before you tap.

Urgent messages are designed to make you move fast. If a text, email, pop-up, or call says something bad will happen right away, slow down first.

2

Check from a place you already trust.

Open the real app, type the official website yourself, or use a phone number from a card, bill, or saved contact. Do not use the link or phone number inside the warning.

3

Ask before sharing anything private.

Do not share passwords, one-time codes, banking details, full card numbers, Social Security numbers, or remote access with someone who contacted you.

NEVER SHARE

Passwords, one-time codes, banking details, full card numbers, Social Security numbers, or remote access.

IF YOU ALREADY CLICKED

Stop typing, close the page if you can, and check the real account from the official app or website. If money or identity information was involved, call the bank or company from a trusted number.

IF THE SCREEN SAYS CALL

Do not call a number from a pop-up. Do not install remote-access software. Turn off the browser or device if needed, then ask someone trusted for the next step.

Need a plain-English second look? Visit lumaneta.com or call (731) 244-8848. Lumaneta helps with everyday tech questions by email or phone.